



Privacy Statement

Services Integrity Saving and Loans Ltd (SIS&L) values the trust our customers place in our care when we collect personal data through this website and hereby assure you that the information collected is treated with privacy and confidentiality.

Information We Collect and Use

SIS&L collects data through our online forms when you submit enquiries, complaints and suggestions or give us feedback. We may ask you for your personal information which may include the following:

- Name;
- Email address;
- Telephone number; and
- Any other data that can be reasonably linked to you as an individual and an account holder.

SIS&L will not ask for your personal identification numbers (PINs) and passwords.

SIS&L uses the personal data you provide to communicate with you in response to your enquiries, to provide the services you request, and to manage your account. Any personal data collected will be used for these purposes only. We will not disclose or divulge such data outside of SIS&L, other than to third party providers that assist us in providing the services. SIS&L does not share, sell, rent or trade personal data with third parties for their promotional purposes.

Visit to our Website

Users of the SIS&L website acknowledge that they have the requisite internet and browsing skills and computer equipment to access this site and are not below the age of eighteen (18). Users of this website agree to use the website for lawful purposes only. It is a criminal offence to hack, distort, damage, delete or modify any content or communication on the website, or to hinder or distort the functioning of this website, or illegally introduce data to, or modify the data on this website.

Use of Your Personal Data

The data collected over this website is to enable us to respond to your queries, complaints or suggestions.

Information We Share



We do not share your personal information with third parties except where the purpose for which the personal data is processed is necessary to pursue our legitimate interest, or where disclosure is required by law. We may share your personal information

- For fraud prevention purposes
- To the institution's external lawyers, auditors, debt collection agencies and sub-contractors or other persons acting as agents of the institution
- To any person who may assume the rights of the institution hereunder
- If the institution has a right or duty to disclose or is permitted to do so by law, the customer hereby agrees that the disclosure of information set out above does not violate any duty that may be owed by the institution to the customer (provided that such disclosure falls strictly within the boundaries permitted by the law of Ghana)

We will not share your information without your consent. We will not make any disclosures of non-public personal information to other companies who may want to sell their products or services to you without your consent.

How We Protect Your Information – Security

We have developed strong security measures to protect customer privacy and maintain physical, electronic and procedural safeguards that comply with standards to guard your personal data.

How We Manage Your Personal Data

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

How Long We Store Your Information

We store personal information as required by national law.

Your continued use of our website constitutes your agreement to our privacy policy.